

SURVEY CONTINUED

How safe do you feel

	<u>Extremely</u> <u>Very</u> <u>Somewhat</u> <u>Never</u>
About walking in your neighborhood at night	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
About the quality of your drinking water	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
About the reliability of your ambulance service	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
About the responsiveness of your Police Department	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
About the responsiveness of your Fire Department	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>

In the past 12 months, how often have you

	<u>Weekly</u> <u>Monthly</u> <u>Seldom</u> <u>Never</u>
Used the Customer Service Center at City Hall	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Used the Nevins Library	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Watched MCTV broadcasts of City meetings	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Attended events at the Senior Center	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Participated in a Recreation program/league	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Accessed records/maps in the Assessor's office	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>

In the past 12 months, how often have you

	<u>Weekly</u> <u>Monthly</u> <u>Seldom</u> <u>Never</u>
Gone out of town to use the services of another Post Office	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Shopped or dined at The Loop	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Shopped or dined in the Downtown	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Visited the City's Website www.ci.methuen.ma.us	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>

How responsive are the services of

	<u>Excellent</u> <u>Good</u> <u>Fair</u> <u>Poor</u>
The Office of the Mayor	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Police Dispatch	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Fire Department	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
The Health Department	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Code/Inspectional Office	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
The Department of Public Works	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
The Office of the Tax Collector	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>

	<u>Yes</u> <u>No</u>
Would you pay your bills on-line, if that service was available?	<input type="radio"/> <input type="radio"/>
Would you pay your bills at satellite locations around the City?	<input type="radio"/> <input type="radio"/>
Are there sufficient cultural resources for you and your family in the City?	<input type="radio"/> <input type="radio"/>
Would you support a 1-3% tax increase to obtain matching funds for open space, affordable housing, and historic preservation?	<input type="radio"/> <input type="radio"/>
Would you use the services of a YMCA, if located in Methuen?	<input type="radio"/> <input type="radio"/>
Would you access the City Web Page for job postings, meeting dates and agendas?	<input type="radio"/> <input type="radio"/>
Would you use City Hall services if they extended hours to 5:30 pm?	<input type="radio"/> <input type="radio"/>

THANK YOU. YOU HAVE NOW COMPLETED THE SURVEY

**OFFICE OF THE MAYOR
SHARON M. POLLARD
ANNUAL RESIDENT SURVEY
41 PLEASANT STREET
METHUEN, MA 01844**

INSTRUCTIONS TO COMPLETE SURVEY

For each question please fill in the oval that best represents your opinion. If the question does not apply to you, please leave blank.

How would you rate the City's roads in meeting your needs

	<u>Excellent</u> <u>Good</u> <u>Fair</u> <u>Poor</u>
Commuting to work	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Keeping commercial/truck traffic out of neighborhoods	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Preventing traffic jams in congested areas	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Running errands around the City	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>

How would you categorize the City's resources for recreational use

	<u>Excellent</u> <u>Good</u> <u>Fair</u> <u>Poor</u>
Adequate number of playgrounds for children under 10 years old	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Adequate after school activities for all children	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Condition/availability of facilities at Forest Lake	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Adequate number of sports fields for all ages	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Adequate open space for passive recreation (e.g. hiking & bike trails)	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>

How satisfied are you with the quality of

	<u>Excellent</u> <u>Good</u> <u>Fair</u> <u>Poor</u>
Available and affordable day care	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Public transportation throughout the City	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Curbside trash pick-up and recycling	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Protection and restoration of our historic places	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
The City's ability to limit growth and sprawl	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>

How satisfied are you with the maintenance of

	<u>Excellent</u> <u>Good</u> <u>Fair</u> <u>Poor</u>
Roads during snow and ice storms	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Public parks and fields	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Public sidewalks	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Streetlights	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>
Public parking areas	<input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/>

TURN BALLOT OVER TO CONTINUE SURVEY