

Professor Clyde McKee's Problem Solving Model

- 1) What is the Problem
- 2) What are the main facts (something we can readily agree on)
- 3) What are the Issues - (facts that may not be as important - just list, don't discuss or criticize)
- 4) What are the alternative solutions - (explore the lunatic fringe)
- 5) What criteria are you using to solve the problem.
- 6) Apply criteria to alternative solutions.
- 7) Make the decision
- 8) Implement the Solution
- 9) Build in an evaluation stage - after 2 or 3 years revisit - go back over the process and ask yourself if you made the best decision.